

Vendor Service Impacts

Information as of January 24, 2024

Lincoln is committed to keeping you informed of any service or process updates on behalf of our [approved vendors](#). The following information is subject to change at any time.

Service	Vendor Impact
APS	Intermittently experience facilities where TAT is impacted throughout the country, vendors will identify any impact in their case notes.
Paramed Exam and Labs	<p>APPS: Certain areas across the country experiencing longer TAT for appointments.]</p> <p>ExamOne: At this time no orders should be placed in Nevada as labs can't be sent to CRL for processing. Certain areas across the country experiencing longer TAT for appointments, for most update to date information you can access their site here: https://www.examone.com/service-updates/</p> <p>IMS: Currently no reported impacts.</p> <p>CRL: Weather Impact – FedEx experiencing service delays have been resolved, CRL is receiving & processing all samples as normal.</p>
Tele-Interview	Illumifin: As of January 24, 2024, the TAT for appointment availability is between 1 – 3 days.
Tax Returns	Current average turnaround time once form is deemed in-good-order is 7 business days.

For more details regarding a specific vendor's service impact, please reach out directly to your account representative at that vendor. If you do not have an established relationship with the vendor, please contact Lincoln's Vendor Management Team at NBVendorMgt@lfg.com for further assistance.

Life insurance issued by The Lincoln National Life Insurance Company, Fort Wayne, IN and distributed by Lincoln Financial Distributors, Inc., a broker-dealer. Contractual obligations are backed by the claims-paying ability of the issuing insurance company. The Lincoln National Life Insurance Company does not solicit business in the state of New York, nor is it authorized to do so. Lincoln Financial Group is the marketing name of Lincoln National Corporation and its affiliates.